

## GENERAL TERMS AND CONDITIONS

### Introduction

These General Terms and Conditions (hereinafter referred to as the "**GTC**" or "**Policy**") apply to the **ParisLeaf Limited Liability Company** (registered office: 1111 Budapest, Lágymányosi utca 12. door) (hereinafter referred to as the "**Service Provider**"), the essential and fundamental provisions of the contract (hereinafter referred to as the "**Contract**") between the Service Provider and the users ("**User**") viewing and using the Webshop (hereinafter referred to as the "**Webshop**"), and thus form an integral part of the Contract.

The Service Provider is not subject to any code of conduct.

### 1. Service provider details:

- 1.1. The name of the Service Provider is **ParisLeaf Korlátolt Felelősségű Társaság**  
The registered office of the Service Provider (and the place of complaint handling) is: **1111 Budapest, Lágymányosi utca 12. Door 12.**  
The contact details of the Service Provider, its regularly used e-mail address for communication with its customers: **info@parisleaf.net**  
Registering authority: **Metropolitan Corporate Court of Budapest**  
Company registration number: **01-09-408691**  
Tax number: **32140071-2-43**  
Phone number: +36704240695  
Language of the Contract: **Hungarian or English**
- 1.2. Details of the hosting provider:  
Company name: **Bluehost**  
Location: 1500 N Priest Dr Suite 200, 2nd Floor, Tempe, AZ 85281, United States  
Mailing address: 5335 Gate Pkwy, 2nd Floor, Jacksonville, FL 32256  
E-mail address: legal@bluehost.com

### 2. Basic provisions:

- 2.1. In matters not regulated by these GTC, Hungarian law shall prevail, in particular with regard to Act V of 2013 on the Civil Code ("Civil Code"), the Act CVIII of 2001 on certain issues of electronic commerce services, information society services and on certain issues of information society services. (hereinafter referred to as the "**E-commerce Act**"), Act CLV of 2017 on Consumer Protection (hereinafter referred to as the "**Consumer Protection Act**") and the relevant provisions of Government Decree No. 45/2014 (26.II.) on the detailed rules for contracts between consumers and businesses (hereinafter referred to as the "**Decree**").
- 2.2. These GTC shall enter into force on the date of entry into force ("**Effective Date**"). The Effective Date shall be the date of publication of these GTC on the Webshop. These GTC shall remain in force until revoked. The Service Provider shall be entitled to unilaterally amend these Terms and Conditions. The Service Provider shall publish the amendments on the Webshop 5 (five) days before they enter into force. By using the Webshop, Users agree that all regulations relating to their use of the Webshop shall automatically apply to them.
- 2.3. The User, when accessing the Webshop operated by the Service Provider or reading its content in any way, even if he/she is not a registered user of the Webshop, acknowledges that he/she is bound by the provisions of these GTC. If the User does not accept the GTC, he/she is not entitled to view the content of the Webshop.

- 2.4. The User may not download, electronically store, process or sell the content of the Webshop or any part thereof without the written consent of the Service Provider.
- 2.5. This GTC does not contain information on the data management of the Webshop, which is contained in the Privacy Policy available in a separate document.

### **3. Registration**

- 3.1. The User is required to provide his/her real data during the purchase/registration process. The Service Provider excludes its liability if the User uses its services in the name of another person, using the data of another person.
- 3.2. The Service Provider shall not be liable for any delivery delays or other problems or errors caused by incorrect and/or inaccurate data provided by the User.
- 3.3. The Service Provider shall not be liable for any damages resulting from the User forgetting his /her password or if it becomes available to unauthorized persons for any reason not attributable to the Service Provider.

### **4. Products available for purchase**

- 4.1. The Webshop offers cosmetic and beauty products marketed by the Service Provider. The product datasheets contain detailed descriptions of the products, their basic characteristics and their use.
- 4.2. The products displayed can only be ordered online. The prices displayed for the products are in HUF, include the statutory VAT, but do not include the delivery charge. No extra packaging costs will be charged.
- 4.3. On the Webshop, the Service Provider shall provide detailed information on the name and description of the product, and shall display a photo of the product. The images displayed on the product data sheets may differ from the real ones and may be used as illustrations. We cannot be held responsible for any discrepancy between the image displayed on the Webshop and the actual appearance of the product.
- 4.4. If a promotional price is introduced, the Service Provider will fully inform Users about the promotion and its exact duration.
- 4.5. If the Service Provider, despite all due care, displays an incorrect price on the Webshop, in particular a price of "0" Ft or "1" Ft that is obviously incorrect, for example, significantly different from the well-known, generally accepted or estimated price of the product, or a price of "0" Ft or "1" Ft due to a system error, the Service Provider is not obliged to deliver the product at the incorrect price, but may offer to deliver the product at the correct price, in the knowledge of which the User may withdraw from the purchase.
- 4.6. In the case of a mispricing, there is a striking discrepancy between the true price of the product and the advertised price, which the average consumer should be able to detect immediately. Under the Civil Code, a contract is concluded by mutual and consensual expression of the will of the parties. If the parties cannot agree on the contractual terms, i.e. if there is no mutual and unanimous expression of the parties' will, there is no valid contract, which would give rise to rights and obligations. On this basis, an order confirmed at an incorrect/incorrect price shall be considered as a void contract.
- 4.7. The Service Provider reserves the right to change the prices published on the Webshop, with the modification taking effect at the same time as the publication on the Webshop. The modification of prices does not affect the purchase price of products already ordered and confirmed.

## 5. Ordering process

- 5.1. After registration, the User logs in to the webshop or can start shopping without registration.
- 5.2. The User sets the number of products to be purchased.
- 5.3. User adds the selected products to the shopping cart. The User can view the contents of the basket at any time by clicking on the "basket" icon.
- 5.4. If the User wishes to add more products to the shopping cart, he/she selects the "continue shopping" button. If you do not wish to purchase any further products, you can check the number of items you wish to purchase. Click on the "delete - X" icon to delete the contents of the basket. To finalise the quantity, click on the "update/update basket" icon.
- 5.5. The User selects the delivery address and then the delivery/payment method, which can be of the following types:
  - 5.6. Payment methods:

Payment on delivery: if the ordered product is delivered by courier service, the User may pay the total amount of the order to the courier in cash upon receipt of the ordered product(s).

Online payment by credit card: the User has the possibility to pay the total amount of the order online by credit card through the secure payment system of the financial service provider used by the Service Provider.
- 5.7. The User acknowledges that the Products ordered on the Webshop will be delivered by the Service Provider to the address provided by the User through courier service or by delivery to a parcel point.
- 5.8. The courier service is not obliged to check the identity of the person receiving the goods during delivery. Delivery is confirmed by the courier service's recording of the signature of the person receiving the goods or the name of the person receiving the goods, or, in the case of point-of-package delivery, by the receipt of the goods.
- 5.9. In the case of delivery by courier, the User shall ensure that at the time of delivery there is a person at the delivery address provided by the User who is entitled to receive the ordered products. If the User fails to ensure this, he/ she shall be liable for any resulting damage and costs.
- 5.10. The User expressly acknowledges that the Service Provider will only deliver within the European Union. If the User chooses a delivery address abroad, he/she may only choose the payment method by credit card. In the case of a delivery address abroad, the User may only choose delivery by courier.
- 5.11. The User shall be responsible for the shipping costs related to the delivery of the Products.
- 5.12. The Service Provider shall inform the User about the delivery costs, the delivery deadlines undertaken by the Service Provider and any changes thereto in the "Delivery information" section of the Webshop.
- 5.13. If the delivery of the product is delayed or failed due to a reason in the User's interest (e.g. the provision of incorrect delivery details during the purchase), the User shall be liable for any direct or indirect damages resulting therefrom, without exception, and the Service Provider shall not be liable for such damages to the User or any third party.
- 5.14. The delivery fee is HUF 1.500,-, i.e. one thousand five hundred HUF.

- 5.15. The Service Provider reserves the right to offer free home delivery to the User within the framework of a special offer or to provide free home delivery in addition to the purchase amount determined periodically.
- 5.16. If there is an error or omission in the products or prices in the Webshop, we reserve the right to correct it. In such a case, we will inform the customer of the new information immediately after the error has been detected or corrected. The User may then confirm the order once again or withdraw from the contract.
- 5.17. The total amount to be paid includes all costs based on the order summary and confirmation letter. The invoice is included in the package. The User is obliged to inspect the parcel before the courier on delivery and, in the event of any damage to the products or packaging, to request a report to be drawn up, and in the event of damage, not to accept the parcel. The Service Provider shall not accept any subsequent complaints without a report.
- 5.18. After entering the data, the User can send his/her order by clicking on the "send order" button on , but before that he/she can check the data provided once again, or send a comment with his/her order, or send an e-mail to the Service Provider indicating any other wishes related to the order.
- 5.19. By placing an order, the User acknowledges that a payment obligation arises.
- 5.20. Correction of data entry errors: in any case, before completing the order process, the User can go back to the previous phase and correct the data entered.
- 5.21. User will receive an e-mail confirmation after sending the order. If this confirmation is not received by the User within a reasonable period of time, depending on the nature of the service, but no later than 48 hours after the User's order has been sent, the User shall be released from the obligation to make an offer or contractual obligation. The order and its confirmation shall be deemed to have been received by the Service Provider or the User when it becomes available to the latter. The Service Provider shall not be liable for confirmation if the confirmation is not received in time because the User has entered an incorrect e-mail address during registration or because the storage space of his account is full and he is unable to receive messages.
- 5.22. The User acknowledges that the confirmation referred to in the previous point is only an automatic confirmation and does not constitute a contract. The contract shall be concluded when the Service Provider notifies the User of the details of the order and its expected fulfilment by e-mail following the automatic confirmation referred to in the previous point.

## 6. Order processing and fulfilment

- 6.1. Orders are processed during opening hours. It is also possible to place an order outside the times indicated as order processing times, if it is placed after the end of working hours, it will be processed the following day.
- 6.2. A contract concluded between the Parties in Hungarian or English, in electronic form, with the purchase of the product does not constitute a written contract, and the Service Provider does not register it. The contract shall be concluded for a fixed term between the Service Provider and the User, and shall remain in force until the obligations contained therein have been fully performed.

## 7. Information on the consumer's right of withdrawal

- 7.1. As a consumer, the Civil Code. 8:1 § 1 paragraph 1 point 3 only natural persons acting outside the scope of their profession, self-employment or business activity, **so legal persons may not exercise the right of withdrawal without giving reasons.**

- 7.2. The consumer has the right to withdraw from the contract without giving any reason according to Article 20 of Government Decree 45/2014 (26.II). The consumer may exercise his right of withdrawal
- a) in the case of a contract for the sale of goods
    - aa) the goods,
    - ab) in the case of the sale of several goods, if the supply of each good takes place at a different time, to the last good supplied,
    - ac) in the case of goods consisting of several lots or pieces, the last lot or piece delivered,
    - ad) if the goods are to be supplied regularly within a specified period, the first supply,the date of receipt by the consumer or a third party other than the carrier and indicated by the consumer;
  - b) in the case of a contract for the provision of services, from the date of conclusion of the contract
- within 14 (fourteen) days** of the date of the notice.
- 7.3. The consumer may exercise the right of withdrawal by means of an express declaration to that effect or by means of the model declaration set out in Annex 2 to these GTC, which may be sent by post or e-mail to the contact details indicated by the Service Provider in point 1.1 of these GTC.
- 7.4. The consumer will exercise his/her right of withdrawal/cancellation within the time limit if he/she sends his withdrawal/cancellation notice before the expiry of the time limit indicated above.
- 7.5. The consumer may also exercise his/her right of withdrawal between the date of conclusion of the contract and the date of receipt of the product.
- 7.6. If the consumer has made an offer to conclude the contract, the consumer has the right to withdraw the offer before the conclusion of the contract, which removes the obligation to make an offer to conclude the contract.
- 7.7. The cost of returning the product must be borne by the consumer, the Service Provider has not undertaken to
- 7.8. The consumer may not exercise the right of withdrawal in the following cases:
- a) in the case of a contract for the provision of a service, after the service has been fully performed, but where the contract imposes a payment obligation on the consumer, only if performance has begun with the consumer's express prior consent and the consumer's knowledge that he will lose his right of withdrawal once the business has fully performed the contract;
  - b) for goods or services whose price or price is subject to fluctuations in the financial market which cannot be influenced by the undertaking and which are possible even during the period during which the right of withdrawal may be exercised;
  - c) in the case of goods which are not prefabricated, which have been manufactured on the instructions or at the express request of the consumer, or which are clearly personalised for the consumer;
  - d) perishable goods or goods which retain their quality for a short period;
  - e) **for goods in sealed packaging which, for health or hygiene reasons, cannot be returned after opening after delivery;**
  - f) goods which, by their nature, are inseparably mixed with other goods after delivery;
  - g) for alcoholic beverages whose actual value depends on market fluctuations in a manner beyond the Supplier's control and whose price was agreed by the parties at the time of conclusion of the sales contract, but the contract is performed only after the thirtieth day following the conclusion of the contract;
  - h) in the case of a contract for the provision of services where the business visits the consumer at the express request of the consumer to carry out urgent repair or maintenance work;

- i) for the sale of a copy of a sound or video recording or computer software in sealed packaging, if the consumer has opened the packaging after delivery;
- j) for newspapers, periodicals and periodicals, with the exception of subscription contracts;
- k) for contracts concluded by public auction;
- l) for contracts for the provision of accommodation, transport, car rental, catering or leisure activities, with the exception of housing services, where a deadline or period for performance has been specified in the contract;
- m) in respect of digital content provided on a non-tangible medium, if the undertaking has commenced performance with the consumer's express prior consent and the consumer has, at the same time as giving such consent, declared that he acknowledges that he will lose his right under Section 20 of the Regulation once performance has commenced, and the undertaking has sent the consumer a confirmation pursuant to Section 12(2) or Section 18 of the Regulation.

7.9. **With regard to the statutory exceptions set out in point 7.8, the consumer is entitled to exercise his/her right of withdrawal without justification based on the law only in the case of cosmetic products, given that the Product ordered by the User is always a product in closed packaging, which cannot be taken back by the Service Provider after opening for health or hygiene reasons.**

7.10. In the event of withdrawal or termination, the Supplier shall reimburse the consumer in the same way as the consumer used to pay. Subject to the express agreement of the consumer, the Supplier may use another method of payment for the refund, but the consumer shall not be charged any additional fee as a result.

7.11. If the consumer expressly chooses a mode of transport other than the least costly usual mode of transport, the Service Provider is not obliged to reimburse the additional costs resulting from this.

7.12. If the consumer withdraws from the contract in accordance with the above, he/she must return the goods immediately, but not later than 14 (fourteen) days from the date of the withdrawal, or hand them over to the Service Provider or to a person authorised by the Service Provider to receive the goods, unless the Service Provider has agreed to return the goods himself/herself. The return shall be deemed to have been effected in time if the consumer sends the goods before the expiry of the time limit.

7.13. If the goods have been delivered to the consumer at the same time as the contract is concluded, the Service Provider shall return the goods at its own expense if they cannot be returned by post.

7.14. The refund will be made using the same payment method as the original transaction, unless the Consumer explicitly agrees to a different payment method; no additional costs will be charged to the Consumer as a result of using this refund method.

7.15. The Service Provider is not obliged to reimburse the Consumer for any additional costs resulting from the choice of a mode of transport other than the cheapest usual mode of transport offered by the Service Provider.

7.16. The Supplier may withhold the refund until the goods(s) have been returned or the Consumer has provided proof that they have been returned, whichever is the earlier.

## 8. Warranty

8.1. Information to Users is provided on the basis of the model information notice set out in Annex 3 to the Regulation.

8.2. **Warranty**

*In which cases can the User exercise the right to a warranty?*

In the event of defective performance by the Service Provider, the User may assert a claim for warranty against the Service Provider in accordance with the provisions of the Civil Code.

*What are the User's rights under a warranty claim?*

The User may, at its option, make the following warranty claims:

It may request a repair or replacement, unless the fulfilment of the request chosen by the User is impossible or would involve disproportionate additional costs for the Service Provider compared to the fulfilment of its other request. If the repair or replacement was not or could not have been requested, the User may request a proportionate reduction of the remuneration or have the defect repaired or replaced by another party at the expense of the Service Provider or, in the last resort, withdraw from the contract. In the case of a contract between a consumer and a business for the sale of goods which are movable, the supply of digital content or the provision of digital services, the User may not, in exercising his rights under the warranty of convenience, repair the defect himself or have it repaired by another party at the expense of the Service Provider. The User may transfer from one warranty right to another, but the cost of such transfer shall be borne by the User, unless it was justified or the business gave a reason for it.

*What is the time limit for the User to claim the warranty?*

The User shall notify the User of the error immediately upon discovery, but not later than two months after the discovery of the error. At the same time, the Service Provider draws the User's attention to the fact that the User may no longer assert his rights to claim for a warranty after the expiry of the two year limitation period from the date of performance of the contract.

*Who can you claim against?*

The User may assert a warranty claim against the Service Provider.

*What other conditions are there for the enforcement of your rights under the warranty?*

Within one year from the date of performance, the User's right to claim for a warranty claim is subject to the notification of the defect, provided that the User proves that the Product was provided by the Service Provider. However, after one year from the date of performance, the User shall be obliged to prove that the defect discovered by the User existed at the time of performance.

### 8.3. **Product Warranty**

*In which cases can the User exercise the right to a product warranty?*

In the event of a defect in a movable item (product), the User may - at his/her option - claim a warranty for accessories or a product warranty.

*What are the User's rights under a product warranty claim?*

As a product warranty claim, the User may only request the repair or replacement of the defective product.

*In which cases is the product considered defective?*

A product is defective if it does not meet the quality requirements in force when it was placed on the market or if it does not have the characteristics described by the manufacturer.

What is the deadline for the User to claim under the product warranty?

The User may assert a product warranty claim within two years of the date on which the product was placed on the market by the manufacturer. Once this period has expired, he loses this right.

Against whom and under what other conditions can you enforce your product warranty claim?

You can only exercise your right to claim under a product warranty against the manufacturer or distributor of the movable item. In the event of a product warranty claim, the User must prove that the product is defective.

In which cases is the manufacturer (distributor) exempted from its product warranty obligation?

The manufacturer (distributor) is only exempted from its product warranty obligation if it can prove that:

- manufactured or marketed the product for purposes other than its business, or
- the defect was not detectable according to the state of science and technology at the time it was placed on the market, or
- the defect in the product results from the application of a legal or regulatory requirement.

The manufacturer (distributor) only needs to prove one reason for exemption.

- 8.4. The Service Provider draws the User's attention to the fact that he/she may not assert a warranty claim for accessories and a product warranty claim for the same defect at the same time. However, in the event of the successful assertion of a product warranty claim, the Service Provider may assert a warranty claim against the manufacturer for the replaced product or repaired part.

## 9. Complaints handling policy

- 9.1. If the User has any complaints about the Product, the Webshop or the Service Provider's activities, he/she may submit them to the Service Provider using the contact details indicated below.

**oral complaint:**

- by phone +36704240695 during opening hours Mon-Fri 9:00-18:00

**a written complaint:**

- by post to 1111 Budapest, Lágymányosi Street 12 Door. 12
- by e-mail to [info@parisleaf.net](mailto:info@parisleaf.net)

- 9.2. The verbal complaint should be investigated immediately and remedied as necessary. If the User does not agree with the handling of the complaint or if it is not possible to investigate the complaint immediately, the Service Provider shall immediately take a record of the complaint and its position on the complaint and shall provide a copy of the record

- a) in the case of a verbal complaint made in person, to the User on the spot,
- b) in the case of a verbal complaint communicated by telephone or other electronic communications service, to the User at the latest at the same time as the substantive reply pursuant to Article 17/A of the Act on the Protection of Competition and Consumer Protection,



c) in all other respects, it shall act in accordance with paragraph 17/A § 6) of the Act on the Protection of the Rights of the Child.

9.3. The record of the complaint must include the following:

- a) the name and address of the User,
- b) where, when and how the complaint was lodged,
- c) a detailed description of the User's complaint, a list of documents, records and other evidence presented by the User,
- d) a statement by the Service Provider of its position on the User's complaint, if an immediate investigation of the complaint is possible,
- e) the signature of the person who took the report and, except in the case of an oral complaint made by telephone or other electronic communications service, the signature of the User,
- f) the place and time of recording of the minutes,
- g) in the case of an oral complaint made by telephone or other electronic communication service, the unique identification number of the complaint.

9.4. Unless otherwise provided for in a directly applicable legal act of the European Union, the Service Provider shall respond to the written complaint in writing within 30 (thirty) days of receipt in a manner that can be justified on the merits and shall take measures to communicate the complaint. A shorter period may be set by law, a longer period by statute. The Service Provider shall state the reasons for rejecting the complaint.

9.5. In case of rejection of the complaint, the Service Provider shall inform the User in writing of the authority or conciliation body to which he/she may initiate proceedings with the complaint, depending on its nature. The information shall also include the seat, telephone and Internet contact details and postal address of the competent authority or conciliation body in the place where the consumer resides or is staying. The information shall also include whether the Service Provider has made a general declaration of submission in writing to the conciliation body of its place of establishment or to the Hungarian Chamber of Commerce and Industry, with effect for all conciliation bodies, which is valid until revoked, in which it undertakes to submit to the conciliation procedure and, in the absence of a settlement, to the decision of such procedure.

9.6. The Service Provider may refrain from investigating a complaint with the same content as the previous complaint, which has been answered in substance, a repeated complaint from the same consumer, which does not contain new information, and a consumer complaint from an unidentified person.

9.7. In the event that any consumer dispute between the Service Provider and the User is not resolved through negotiations, the User has the following enforcement options:

Complain to the consumer protection authority: In the event of a breach of the law, the User who is a consumer may initiate proceedings before the competent government authority. The government office of the consumer's place of residence or stay, or, failing this, the address of the consumer's notification, or the government office in whose territory the unlawful conduct was

committed, is competent to initiate the procedure. Contact details of the government offices: <http://jarasinfo.gov.hu>

#### Initiation of Conciliation Board proceedings:

If the Service Provider's complaint handling activities were not to the User's satisfaction, or the User's complaint was rejected by the Service Provider, the User may request the free procedure of the competent conciliation body. The conciliation body is competent to settle consumer disputes out of court. The conciliation body shall be responsible for attempting to reach an agreement between the parties to settle the consumer dispute and, if this is unsuccessful, shall decide on the matter in order to ensure the simple, quick, efficient and cost-effective enforcement of consumer rights. The procedure shall be initiated by the customer who is a consumer or by the consumer before the conciliation body of the county chamber of commerce competent for the county where he resides or is domiciled or, in the absence of domicile or domicile, before the conciliation body of the county chamber of commerce competent for the county where the service provider is established. The competent conciliation body is the one indicated in the consumer's application, on the basis of the consumer's request.

A list of conciliation bodies and their contact details can be found at [www.bekeltetes.hu](http://www.bekeltetes.hu) or [https://fogyasztovedelem.kormany.hu/#/bekelteto\\_testuletek\\_elerhetosegi\\_2](https://fogyasztovedelem.kormany.hu/#/bekelteto_testuletek_elerhetosegi_2).

#### Use of an online dispute resolution forum:

On the basis of Regulation (EU) No 524/2013 of the European Parliament and of the Council of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (Directive on online dispute resolution for consumers) (the Regulation), the European Commission has established an online dispute resolution platform, which is available to both consumers and traders in the event of a consumer dispute between parties to an online sales or service contract since 15 February 2016.

You can access the online dispute resolution platform by registering in the European Commission's system and clicking on the following link: <http://ec.europa.eu/odr>

#### Use of the Judicial Way:

In the event of a consumer complaint, claim for damages or other civil claim, you may have recourse to the courts of general jurisdiction instead of or in addition to the above dispute resolution options. A list of courts of general jurisdiction and their contact details can be found at <https://birosag.hu/birosag-kereso>.

## **10. Copyrights**

- 10.1. Since the Webshop is a copyright work, it is prohibited to download (reproduce), retransmit to the public, otherwise use, store electronically, process and sell the content of the Webshop or any part thereof without the written consent of the Service Provider.

## **11. Miscellaneous Provisions**

- 11.1. The Service Provider may use an intermediary to fulfil its obligations. The Service Provider shall be fully liable for any unlawful conduct of the Service Provider, as if the unlawful conduct had been committed by the Service Provider.
- 11.2. If any part of these GTC becomes invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining parts shall not be affected.

- 11.3. If the Service Provider fails to exercise a right under the GTC, the failure to exercise the right shall not be deemed a waiver of that right. No waiver of any right shall be valid unless expressly stated in writing. The fact that the Service Provider does not strictly adhere to a material term or condition of the Terms and Conditions on one occasion does not mean that it waives its right to insist on strict adherence to that term or condition in the future.
- 11.4. The Service Provider and the User shall try to settle their disputes amicably.

Annex

**Sample withdrawal/cancellation notice**

(fill in and return only if you wish to withdraw from the contract)

Addressee ParisLeaf Llc., 1111 Budapest, Lágymányosi Street 12. Door. 12:

I, the undersigned, declare that I/we exercise my/our right of withdrawal/cancellation in respect of the contract for the sale of the following goods or the provision of the following services:

Date of conclusion of contract/date of acceptance:

Name of consumer(s):

Address of consumer(s):

Signature of the consumer(s) (only in case of paper declaration):

Celt: